

Outboard Service Manager

Saunders Yachtworks, Gulf Shores, AL

We are seeking an experienced Outboard Service Manager who will be responsible for the outboard service department. Saunders Yachtworks is an authorized service and repower center for Yamaha, Mercury, and Suzuki outboards. Additionally, Saunders provides boatyard, mechanical, systems, and crafts services for vessels up to 120', as well as over-the-counter parts and marine supplies sales through its Parts Department.

The following is a snapshot of what the manager will be responsible to accomplish:

- Estimate, schedule, and communicate work-flow with the Outboard Services team
- Oversight and quality control of all work completed by outboard technicians
- Guide technicians in proper instruction on industry accepted repair processes and standards
- Communicate with Service Advisors and customers in order to set clear expectations of service work
- Material sourcing along with tool research and development
- Manage, file, transfer, and communicate all outboard manufacturer warranty items
- Estimate and communicate potential repower and service projects
- Represent Outboard Service division at company meetings and contribute to problem solving

Education and Work Experience:

- High school diploma required; 2 year degree preferred
- 5+ years industry experience
- Previous supervisory experience
- Excellent verbal and written communication skills; strong attention to detail
- Ability to work collaboratively across other divisions

Saunders Yachtworks provides equal employment opportunities to all employees and applicants. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, or status as a protected veteran.

Saunders Yachtworks in Gulf Shores, Alabama is the premier full-service boatyard on the Northern Gulf Coast. Our 150-ton Travelift attracts customers from Florida to Chicago to the Texas coast. Services include all aspects of vessel refit and repair including authorized diesel engine dealerships in-house. Founded in Mobile, Alabama, in 1959, Saunders has many years of experience in marine engine service.