

Marine Parts Counter Person

Saunders Yachtworks, Gulf Shores

Saunders Marine Center, Orange Beach

We are looking for an individual experienced in counter sales and support, with a background in the marine industry to handle the following responsibilities:

- Assist retail customers with parts ordering and suggest additional related parts for completing the repair/sales in person, on the phone, and through email
- Strong researching skills in using an electronic parts catalog to look up parts and make recommendations
- Work with technicians to source parts for repair orders
- Assist in efficient inventory control and receive product into the computer
- Track parts and supplies provided to technicians per repair order
- Distribute special orders promptly and ensure a consistent follow up policy to relieve inventory
- Handle and process returns
- Ensure parts store is properly stocked and maintain store cleanliness
- Be aware of factory policies in regards to parts and service bulletins
- Assist in cycle counting

Qualifications:

- High school diploma or GED required
- Valid Driver's license
- Experience in retail sales
- **Marine industry experience preferred**
- **Experience in working with one or more manufacturers**
- **Background in HVAC/electrical, diesel, and/or outboard engines is a plus**
- **Ability to work in either Gulf Shores or Orange Beach location**
- Strong verbal and written communication skills, including ability to effectively communicate with internal and external customers
- Good organizational and computer skills
- Must be able to work under pressure and meet deadlines, while maintaining a positive attitude and providing exemplary customer service
- Ability to work independently and to carry out assignments to completion within parameters of instructions given, prescribed routines, and standard accepted practices
- Ability to maintain a professional appearance

Pay range: \$18-\$25/hr.

Benefits include medical, dental, vision, life insurance, along with 401(k), Paid Time Off (PTO), and paid holidays.

Saunders is an EEO Employer and does not discriminate in any of its hiring practices and operates a drug-free workplace. Candidates must pass a pre-employment drug screen, background check, and a fit-for-duty physical.

Company Description:

Saunders Yachtworks in Gulf Shores, Alabama is the premier full-service boatyard on the Northern Gulf Coast. Our 150-ton Travelift attracts customers from Florida to Chicago to the Texas coast. Services include all aspects of vessel refit and repair including authorized diesel engine dealerships in-house. Founded in Mobile, Alabama, in 1959, Saunders has many years of experience in marine engine service and boatyard operations. This is a great opportunity for you to join an exceptional team!