

Vessel Systems Manager

Saunders Yachtworks, Gulf Shores, AL

Responsibilities include:

- Dispatch and supervise systems technicians within the boatyard and in the field
- Handle and resolve complex customer requests
- Initiate and track service issues to completion
- Oversee the hiring, training and development of service technicians
- Manage and promote the flow of information within the organization and to customers
- Provide technical product expertise as required

Qualifications:

- In-depth marine product knowledge, repair techniques and maintenance requirements
- Familiar with best practices, concepts, and processes in the systems field
- Problem solving skills, especially in high stress situations
- Rely on critical thinking and experience to plan and accomplish goals
- Strong customer service skills in the areas of handling disputes and treating customers with care
- Ability to effectively manage multiple projects
- Ability to motivate others on a team and help them succeed
- Work well with diverse personalities
- Previous supervisory experience desired
- Advanced mechanical/electrical background preferred

Benefits include company supplemented medical, dental, vision, and life insurance, along with Paid Time Off (PTO) and paid holidays. Employees are eligible to participate in a 401(k) plan with company match after 1 year of service.

Saunders is an EEO Employer and does not discriminate in any of its hiring practices and operates a drug-free workplace. Candidates must pass a pre-employment drug screen and a fit-for-duty physical.

Company Description:

Saunders Yachtworks in Gulf Shores, Alabama is the premier full-service boatyard on the Northern Gulf Coast. Our 150-ton Travelift attracts customers from Florida to Chicago to the Texas coast. Services include all aspects of vessel refit and repair including authorized diesel engine dealerships in-house. Founded in Mobile, Alabama, in 1959, Saunders has many years of experience in marine engine service and boatyard operations. This is a great opportunity for you to join an exceptional team!